

LEARN2 - A NEW ONLINE PLATFORM FOR SWIMMING LESSONS

What the new system means for our customers

IN BRIEF

The new Learn2 system for swimming lessons:

- Enables participants to progress as and when ready
- Lets customers easily track progress
- Offers greater convenience



THE CURRENT SITUATION

A less flexible system operating in line with school terms:

- Assessments only take place at the end of term
- Lessons can only be joined at the start of term
- No online service for participants



ENHANCING THE DIGITAL EXPERIENCE

If you activate HomePortal within Learn2 it provides access to online services.

- View progress following every lesson
- Avoid queuing at reception for assessment and payment
- Improves flexibility when participants move up a level



HOW THIS WILL IMPROVE OUR OFFERING

Changes to the programme will increase flexibility for the individual.

- Improved access to lessons
- Offers greater convenience for customers
- Reduced waiting time to join lessons



TOP TIPS TO GET THE MOST OUT OF LEARN2

Maximise the convenience and value of lessons

DO YOU CURRENTLY PAY BY DIRECT DEBIT?

It's the easiest way to pay.



- Never miss a payment and risk losing your space.
- Spread the cost over 12 equal monthly payments.

For info see: <http://bit.ly/LLAswim>

SEE OUR ONLINE USER GUIDES

Resources to make navigating the new system as easy as possible:



- See the user guide on our website: www.livelifeberdeenshire.org.uk
- Make the most of the system by activating your HomePortal now.

IS YOUR CHILD NEW TO SWIMMING LESSONS IN ABERDEENSHIRE?



You'll need to register with us.

Visit <http://bit.ly/LLAswim> to register in the first instance.

WHERE CAN I GET MORE INFORMATION?

We've developed information to help you understand and make the most of Learn2:

- Visit: www.livelifeberdeenshire.org.uk
- Speak to staff at your local pool

You can also follow us on social media:



[@LiveLifeAberdeenshire](https://www.facebook.com/LiveLifeAberdeenshire)



[@LLAberdeenshire](https://twitter.com/LLAberdeenshire)